

SUBJECT: CREDENTIALING POLICY REVIEW	EFFECTIVE DATE: 1/01
UPDATES AND APPROVAL	
SECTION: CREDENTIALING	
POLICY NUMBER: CR-09	
Applies to all products administered by the Plan except when changed by contract	

Policy Statement: To assure development, implementation, reassessment and approval of all Credentialing Policies and assure continuity across all Corporate Divisions. Credentialing policies will be solely for documented operational or regulatory requirements.

Process:

- 1. All policies developed for the purpose of credentialing and recredentialing must be presented to, and approved by the Plan's Corporate Credentialing Committee.
- 2. A Plan Medical Director or the Corporate Credentialing Committee may develop a policy or request that specialty subcommittees are involved in the credentialing policy development process.
- 3. All new policies will be effective the first of the month following committee approval, unless otherwise stated.
- 4. The Plan's Credentialing Staff will be responsible for determining when, if necessary, and by what means, any changes in the credentialing policies should be communicated to its credentialed providers.
- 5. All policies shall be reviewed at least every two years or more frequently as needed (e.g. State requirement, accreditation requirements).

Committee Approvals:

Corporate Credentialing Committee 6/16/03, 3/21/05, 2/21/07, 2/18/09, 2/16/11, 2/20/13, 2/18/15, 11/15/17, 11/20/19, 11/17/2021; 11/16/2023

MCOCC 11/13/00 HCBMC 12/7/00

Original Source: Adopted from BlueCross BlueShield of the Rochester Area MCO Policy and Procedure #CR-9