

Submitting A Claim for A Medicare Advantage Member Who Has Elected Hospice Care

Please follow these guidelines to a hospice-related or unrelated service claim for our Medicare Advantage members. **These guidelines apply to all providers.**

1. If the hospice service is related to the member's terminal condition, submit the claim to the regional hospice program.
2. If the hospice service is not related to the member's terminal condition, submit the claim to Original Medicare. Remember to include:
 - Member's HICN#
 - Appropriate modifier
 - **GW** (service not related to the hospice patient's terminal condition), **or**
 - **GV** (attending physician not employed or paid under arrangement by the patient's hospice provider)
3. **If the service is not covered under Original Medicare**, but is a service offered as an enhanced benefit under the member's Medicare Advantage Plan, submit the claim to the member's Medicare Advantage plan. Enhanced benefits include:
 - Routine vision
 - Hearing aids
 - Routine dental
 - Chiropractic services (only if an Explanation of Medical Benefit denial is present)
4. **If a member revokes the hospice benefit:**
 - Whether a member revokes or is no longer qualified for hospice, continue to send claims to Original Medicare until the end of the month in which the member is no longer qualified for hospice services.
 - Claims will continue to be paid by Original Medicare until the first day of the month following the revocation date, or until the end of the month in which they are no longer qualified for hospice service.
5. **When a member elects hospice, Original Medicare takes effect on that day** and all hospice services on or after the effective date should be billed to either Original Medicare or the regional hospice program (see #1 and #2 above), except any enhanced benefits (see #3 above) offered under the Medicare Advantage program.

For more information, please refer to the Centers for Medicare & Medicaid Services' *Medicare Claims Processing Manual* at www.cms.gov.