

IMPORTANT INSTRUCTIONS FOR COMPLETING THIS FORM

Please read these instructions carefully before completing this form. Thank you!

- For each authorization request, please print a **new form** directly from our website.
Do not make copies of the form for future use.
- **Type** your responses whenever possible. Handwriting is difficult for our automated ocular recognition software system to read; however, if you need to handwrite, please **print and use black ink.**
- Fax your authorization requests **as early in the day** as possible. Documents sent **after 5 p.m.** will not be processed until the **following business day.**
- To improve processing time, fax prior authorization requests and medical records **one member** at a time.
- Mark prior authorization requests as **Urgent** or **Standard** in the appropriate form field. If you handwrite "urgent" on the form or in the notes on a coverage page, it may be missed.
- If you do not receive a determination within the requested time frame, please call us before resending documents. If you do not call, a duplicate request could be processed, which slows intake.
- Make sure to submit this form to the **appropriate fax number.**



OUTPATIENT AUTHORIZATION FORM

For Physical Health Fax to: 1-844-279-7140
For Behavioral Health Fax to: 1-844-878-6989
For Medical Specialty Drug Fax to : 1-855-346-4418

Request for additional units. Existing Authorization Units

Standard requests -

Urgent request - I certify this request is urgent and medically necessary to treat an injury, illness, or condition (not life threatening) to avoid complications and unnecessary suffering or severe pain.

After hours, weekends, and holidays requests will be processed the next business day as received.

* INDICATES REQUIRED FIELD

*Date of Birth

MEMBER INFORMATION

*Medicaid/Member ID Last Name, First (MMDDYYYY)

REQUESTING PROVIDER INFORMATION

*Requesting NPI *Requesting TIN Requesting Provider Contact Name

Requesting Provider Name Phone *Fax

SERVICING PROVIDER / FACILITY INFORMATION

↳ Same as Requesting Provider

*Servicing NPI *Servicing TIN Servicing Provider Contact Name

Servicing Provider/Facility Name Phone Fax

AUTHORIZATION REQUEST

*Primary Procedure Code Additional Procedure Code *Start Date OR Admission Date *Diagnosis Code

(CPT/HCPCS) (Modifier) (CPT/HCPCS) (Modifier) (MMDDYYYY) (ICD-10)

Additional Procedure Code Additional Procedure Code End Date OR Discharge Date Total Units/Visits/Days

(CPT/HCPCS) (Modifier) (CPT/HCPCS) (Modifier) (MMDDYYYY)

*OUTPATIENT SERVICE TYPE

(Enter the Service type number in the boxes)

760 Air Ambulance (Non-Emergent)
712 Cochlear Implants & Surgery
911 Dental Anesthesia - Office Visit
709 Genetic Testing
249 Home Health
305 Long Term Services & Support

790 Occupational Therapy
497 Office Visit/Specialty Consult
927 Outpatient Hospice
794 Outpatient Services
210 Orthotics

(Purchase Price)

912 Oxygen Equipment/Gas Supply

202 Pain Management
101 Physical Therapy
147 Prosthetics

(Purchase Price)

701 Speech Therapy
411 Surgical Procedures
310 Vision

DME

417 Rental
120 Purchase

(Purchase Price)

ALL REQUIRED FIELDS MUST BE FILLED IN AS INCOMPLETE FORMS WILL BE REJECTED.

COPIES OF ALL SUPPORTING CLINICAL INFORMATION ARE REQUIRED. LACK OF CLINICAL INFORMATION MAY RESULT IN DELAYED DETERMINATION.

Disclaimer: An authorization is not a guarantee of payment. Member must be eligible at the time services are rendered. Services must be a covered Health Plan Benefit and medically necessary with prior authorization as per Plan policy and procedures.

Confidentiality: The information contained in this transmission is confidential and may be protected under the Health Insurance Portability and Accountability Act of 1996. If you are not the intended recipient any use, distribution, or copying is strictly prohibited. If you have received this facsimile in error, please notify us immediately and destroy this document.